Santa-Clara University

Keyword Advertising Law (June 2009)

Prof. Eric Goldman Director, High Tech Law Institute http://www.ericgoldman.org • http://hightechlaw.scu.edu egoldman@gmail.com



The Jesuit university in Silicon Valley



mercedes

Web Show options ...

Mercedes Luxury Vehicles

www.bayareamercedes.com View Pictures, Specs & More. Find a Local Mercedes Dealership Today.

Mercedes-Benz - Home of C, E, S, CLK, CLS, CL, SLK, SL, SLR, R ... FX

Welcome to MBUSA.com, the official site for **Mercedes**-Benz USA. Explore the 2009 models, Build Your Own, or Find a Dealer. www.mbusa.com/ - <u>Cached</u> - <u>Similar</u> - >>

MB Worldwide - Mercedes-Benz International

The official website of **Mercedes**-Benz International presents highlights of the brand world and model information about **Mercedes**-Benz vehicles. www3.**mercedes**-benz.com/international_home/en/ - <u>Cached</u> - <u>Similar</u> - P

Mercedes-Benz - Wikipedia, the free encyclopedia 🔺 🖂

Mercedes-Benz is a German manufacturer of automobiles, buses, coaches, and trucks. It is currently a division of the parent company, Daimler AG (formerly ... en.wikipedia.org/wiki/Mercedes-Benz - <u>Cached</u> - <u>Similar</u> -

News results for mercedes

Channel 4	

Mercedes Campaign Focuses on Image, Not Recession - 3 days ago Mercedes sales in the United States are down 28.7 percent this year from the same time in 2008. One of the print ads for the E-Class Series, which was last ... New York Times - 54 related articles »

News Mercedes-Benz does the driving for you, almost - CNET News - <u>4 related articles »</u> Stuck accelerator sends Supreme Court justice's car into store -Las Vegas Sun - <u>170 related articles »</u>

Local business results for mercedes near San Jose, CA - Change location



- A. <u>Beshoff Motorcars Mercedes Benz</u> beshoffmotorcars.ndssearch.com (408) 493-0117 <u>6 reviews</u>
 B. <u>Roadsport</u> www.roadsport-usa.com (888) 494-5952 <u>8 reviews</u>
 C. Mercedes Benz Benzi Specialist, MS European www.mseuropean.com (408) 280-0400
- C. <u>Mercedes Benz Repair Specialist, MS European</u> www.mseuropean.com (408) 280-0400 <u>3 reviews</u>
- D. Tri-Star Motorsports Mercedes www.tri-starmotorsports.com (408) 374-6641 9 reviews
- E. Mercedes Collision Specialist germanautobody.com (408) 727-3368 3 reviews
- F. Smythe European Mercedes-Benz www.smythe.com (408) 983-5200 More
- G. Pro Sservice bmw-audi-mercedes www.pro-service.us (408) 371-3380 More

Results 1 - 10 of about 152,000,000 for mercedes. (0.14

Sponsored Link

Sponsored Links

Beshoff Mercedes- CA

San Jose Mercedes Dealer. Browse our Inventory Online. www.BeshoffMotorCars.com

The Mercedes-Benz Store

Bay Area's Most Complete Inventory At Huge Savings 800.779.5609 www.MercedesBenzOfMarin.com San Francisco-Oakland-San Jose, CA

The New 2010 Volvo XC60

Switch to Volvo and say hello to \$1000 off your new XC60. Learn how. www.VolvoCars.com/us/XC60

Smythe European Mercedes

Lease for as Low as \$399 /mo. Request a New Mercedes Quote Now! SmytheMercedesOffers.com

Mercedes-Benz Liquidation

All Remaining '09 Models Must Sell! See Prices from Overstocked Dealers Mercedes.ConnectWithLife.com

Luxury Motors Las Vegas

All Luxury Makes & Models for Less. Save thousands today! www.luxurymotors.com California

2009 Mercedes

Buying a New **Mercedes**? Get multiple prices from local dealers. PriceQuotes.com/**Mercedes**

Trademark Infringement Prima Facie Elements

- Plaintiff owns valid trademark
- Plaintiff has priority
- Defendant used plaintiff's TM in commerce in connection with sale of goods/services
- Defendant's use creates likelihood of consumer confusion about product source



Use in Commerce Defined

- Definition #1: Use in "commerce" = "all commerce which may lawfully be regulated by Congress" (15 U.S.C. §1127)
- Definition #2A: "Use in commerce" = "bona fide use of a mark in the ordinary course of trade" (15 U.S.C. §1127)
 - #2B: Only when TM displayed on product packaging or in ad copy
- THE STATUTE IS FACIALLY AMBIGUOUS
- Rescuecom: "It would be helpful for Congress to study and clear up this ambiguity." Conclusion:
 - Definition #2A governs obtaining TM rights
 - Definitions #1 and 2B govern TM infringement



Use in Commerce Conclusions

• Displaying third party TM in ad copy = use in commerce

- Keyword triggering =
 - ... use in commerce outside 2d Circuit
 - ...unknown in 2d Circuit
 - Half-dozen pre-Rescuecom cases ≠ use in commerce
 - Rescuecom questioned two of those cases (Merck & S&L Vitamins)
- Selling trademarked keywords...
 - \neq use in commerce when adware vendors sell categories, not specific TMs
 - = use in commerce when search engines sell specific TMs
- Rescuecom effectively ends "use in commerce" defense to online TM infringement



Likelihood of Consumer Confusion

Tests to measure likelihood of consumer confusion

- Standard multi-factor LOCC test
 - Hearts on Fire: LOCC "will ultimately turn on what the consumer saw on the screen and reasonably believed, given the context" (measured by 7 extra factors)
- Sponsorship/endorsement confusion
- "Initial interest confusion"
 - Brookfield: "use of another's trademark in a manner reasonably calculated to capture initial consumer attention, even though no actual sale is finally completed as a result of the confusion"
- No jury has ruled on keyword advertising (yet). Results so far:
 - TMs in ad copy = LOCC (GEICO bench trial, Storus SJ)
 - Keyword triggering only ≠ LOCC (GEICO bench trial, J.G. Wentworth SJ Designer Skin SJ)



Selected Defenses

- Descriptive fair use (15 U.S.C. §1115(b)(4))
- Nominative use. Elements:
 - Not readily identifiable without TM reference
 - Took only what was necessary
 - No implied sponsorship/endorsement
- For keyword sellers:
 - No contributory liability
 - Test: advertiser infringement + keyword seller directly controls/monitors instrumentality used to infringe
 - Limited printer/publisher remedies (15 U.S.C. §1114(2))



Other Claims

- TM Dilution = rejected in about half-dozen cases
 - Dilution only protects famous marks
 - Keyword triggering \neq blurring or tarnishment?
 - Nominative use/comparative advertising defenses
- False Designation of Origin = rejected against keyword seller in <u>Heartbrand</u> <u>Beef v. Lobel's</u>
- Unfair Competition/Tortious Interference = rejected in <u>Overstock v.</u> <u>SmartBargains</u>
- State Anti-Keyword Laws
 - Utah Spyware Control Act (13-40-102 to 13-40-301): adware can't display TMtriggered pop-up ads when TM infringement
 - Alaska SB 140: adware can't display TM-triggered pop-up ads unless consumers consent to pop-up ad delivery
 - Utah SB 236 ("Trademark Protection Act") = passed 2007, repealed 2008
 - Utah HB 450 = failed 2009



Guidance for Trademark Owners

• Take advantage of keyword sellers' TM policies

- <u>Google</u>: TM owner can block TM references in ad copy except for resellers, complementary good sellers & information sites
- <u>Yahoo</u> and <u>Microsoft</u>: TM owner can block keyword triggering except for resellers and information sites
- Contractually restrict channel members from competitive bidding
- Make rational economic decisions in TM enforcement actions
 - In 800-JR Cigar, defendant's gross revenues = \$345
 - In Storus, defendant got 1,347 clicks in 11 months
 - TM enforcement and marketing are substitutable investments
- Don't be duplicitous



Other Guidance

• For Advertisers

- Competitive keyword advertising as a Prisoners' Dilemma
- Consider "negative matching" competitive TMs
- NEVER put competitive TMs in keyword metatags
- For Keyword Sellers
 - Clearly segregate ads from editorial content
 - Identify ad source and choose appropriate descriptor for ads
 - Implement a TM policy
 - Weigh pros/cons before providing a keyword suggestion tool
 - Consider selling categories, not keywords

