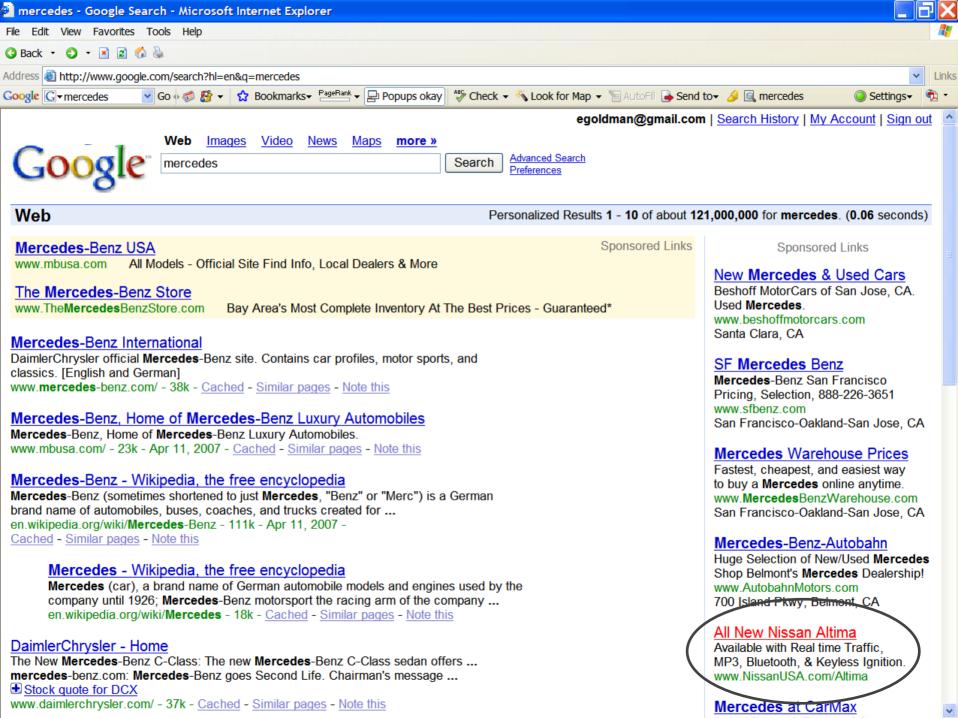
# Santa-Clara . University

# **Keyword Law**

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# Prima Facie TM Infringement Case

- Ownership of valid trademark
- Priority
- Use in commerce in connection with sale of goods/services
- Likelihood of consumer confusion



#### **Use in Commerce**

- Reading #1: Use in "commerce" = "all commerce which may lawfully be regulated by Congress" (15 U.S.C. §1127)
  - Ex: SMJ Group v. 417 Lafayette Restaurant, 439 F. Supp. 2d 281 (S.D.N.Y. 2006) (griper's service was distributing educational literature)
- Reading #2: "Use in commerce" = "bona fide use of a mark in the ordinary course of trade" (15 U.S.C. §1127)
  - Non-commercial actors don't make "trade" usage
  - Requires trademark use to be perceivable by consumers
  - Commercial referential uses aren't use in commerce. Ex: Universal
     Communication Systems v. Lycos, 2007 WL 549111 (1st Cir. Feb. 23, 2007)
- THE STATUTE IS FACIALLY AMBIGUOUS



# **Keyword Triggering = Use in Commerce?**

	Advertisers	Adware Vendors	Search Engines
YES	Rescuecom v. Computer Troubleshooters USA, 464 F. Supp. 2d 1263 (N.D. Ga. Sept. 16, 2005).	[Washingtonpost v. Gator, 2002 WL 31356645 (E.D. Va. 2002)]	[Playboy v. Netscape, 354 F.3d 1020 (9th Cir. 2004)]
	Edina Realty v. TheMLSonline.com, 2006 WL 737064 (D. Minn. Mar. 20, 2006)		GEICO v. Google, 330 F.
	Buying for the Home v. Humble Abode, 459 F. Supp. 2d 310 (D.N.J. Oct. 20, 2006)		Supp. 2d 700 (E.D. Va. 2004)
	J.G. Wentworth v. Settlement Funding, 2007 WL 30115 (E.D. Pa. Jan. 4, 2007)		Google v. American Blinds, 2005 WL 832398 (N.D. Cal. 2005); motion reconsidered 2007 WL 1159950 (N.D. Cal. Apr. 27, 2007)
	Boston Duck Tours, LP v. Super Duck Tours, LLC, 2007 WL 4465464 (D. Mass. Dec. 5, 2007)		
	T.D.I. International v. Golf Preservations, 2008 WL 294531 (E.D. Ky. Jan. 31, 2008)		800-JR Cigar v. GoTo.com,
	Finance Express LLC v. Nowcom Corp., 2008 WL 2477430 (C.D. Cal. June 18, 2008)		437 F. Supp. 2d 273 (D. N.J. 2006)
	Hysitron Inc. v. MTS Systems Corp., 2008 WL 3161969 (D. Minn. Aug. 1, 2008)		Rescuecom Corp. v. Google
	Market America v. Optihealth Products, Inc., 2008 WL 5069802 (M.D.N.C. Nov. 21, 2008) (jurisdiction ruling)		Inc., 2009 WL 875447 (2d Cir. April 3, 2009)
	Hearts on Fire Co. v. Blue Nile, Inc., 2009 WL 794482 (D. Mass. March 27, 2009)		
NO	Merck v. Mediplan Health Consulting, 425 F. Supp. 2d 402 (S.D.N.Y. Mar. 30, 2006); motion for reconsideration denied, 431 F. Supp. 2d 425 (S.D.N.Y. May 24, 2006)	U-Haul v. WhenU, 279 F. Supp. 2d 723 (E.D. Va. 2003)	
	Hamzik v. Zale Corp./Delaware, 2007 WL 1174863 (N.D.N.Y. Apr. 19, 2007) (WRT triggering only)	Wells Fargo v. WhenU, 293 F. Supp. 2d 734 (E.D. Mich. 2003)	
	Site Pro-1 v. Better Metal, 506 F. Supp. 2d 123 (E.D.N.Y. May 9, 2007)	1-800 Contacts v. WhenU, 414	
1	FragranceNet.com v. FragranceX.com, 493 F. Supp. 2d 545 (E.D.N.Y. June 12, 2007)	F.3d 400 (2d Cir. 2005)	
	S&L Vitamins v. Australian Gold, 521 F. Supp. 2d 188 (E.D.N.Y. Sept. 30, 2007)		
	Tiffany v. eBay, 2008 WL 2755787 (S.D.N.Y. July 14, 2008) (WRT triggering only)		

#### **Likelihood of Consumer Confusion**

- Multi-factor tests are generally unpredictable...
- ...especially when they don't fit
  - When defendants aren't in business at all
  - When defendant intermediaries are in totally different business
    - Contributory infringement is more appropriate
- Bypass: "Initial interest confusion"
  - Brookfield: "use of another's trademark in a manner reasonably calculated to capture initial consumer attention, even though no actual sale is finally completed as a result of the confusion"
  - Harm paradigms
    - Sponsorship confusion (2d Cir.)
    - Attention diversion (Brookfield)
    - Deceptive diversion (7th Cir.)
    - Competitive diversion (9th Cir., 3rd Cir.)
    - Don't recognize IIC at all (1st Cir.?, 4th Cir.?)
- Confusion should not be amenable to SJ
  - But defense SJs: J.G. Wentworth, Designer Skin
  - And plaintiff SJs: Storus



# **Infringement Defenses**

- Nominative use
  - Not readily identifiable without TM reference
  - Took only what was necessary
  - No implied sponsorship/endorsement
  - Compare Tiffany v. eBay and Standard Process v. Total Health Discount
- Descriptive fair use (15 U.S.C. §1115(b)(4))
- Limited printer/publisher remedies (15 U.S.C. §1114(2))
- Imperfections of defenses
  - Defense bears burden
  - Fair use doctrines are narrow
  - Nominative use doctrine not universally recognized
  - Parody/comparative ad doctrines inadequate and incomplete



### **State Anti-Keyword Laws**

- Utah/Alaska prohibit using adware to display TM-triggered popup ads...but moot?
  - Utah Spyware Control Act (13-40-102 to 13-40-301): requires TM infringement
  - Alaska SB 140: consumers can consent to pop-up ad delivery
- Utah SB 236 (the "Trademark Protection Act") = repealed
- Utah HB 450 = failed



# **Tips for TM Owners**

- Use search engines' TM complaint policies
  - Yahoo and MSN allow TM owners to block some competitive keyword buys
  - Google allows TM owners to block TM references in ad copy
- Don't be duplicitous
  - Ex: Humble Abode settlement
- Be rational (invest litigation \$ wisely)
  - Cost of keyword litigation > value of "diverted" consumers
  - In 800-JR Cigar, search engine had gross revenues of \$345
  - In Storus, advertiser got 1,347 clicks in 11 months



#### An Academic's Observations

- Courts need to get their facts straight
  - Keyword metatags
  - Broad matching [Picture It Sold v. iSOLD It, 199 Fed. Appx. 631 (9th Cir. Aug. 28, 2006); Rhino Sports v. Sport Court, 2007 WL 1302745 (D. Ariz. May 2, 2007)]
  - Differences in ad copy
- We need to clarify how keyword triggering creates harm
  - The initial interest confusion doctrine hurts the discourse
    - Courts can't define it
    - Defendants can't defend against it
    - Completely lacks social science support
  - Harmonize online/offline paradigms
  - Does TM law protect consumers or producers?
- Keywords efficiently help consumers express their preferences
  - Searching for "TM" doesn't mean consumers want TM
  - Regulating keywords reduces intermediaries' ability to cater to searcher preferences
  - Misapplied, trademark law can counterproductively increase consumer search costs
- We should deregulate keywords
  - Commercial referential uses ≠ use in commerce
  - Invisible triggering ≠ use in commerce
  - Extend 15 U.S.C. §1114(2)(D)(iii) to search engines

